

Career Service Description	OWCMS Service Code	Type*
<p>Outreach – Activities which involve the collection, publication, and dissemination of information on program services available.</p> <p>Orientation – Process of providing broad information to customers to acquaint them with the services, programs, staff and other resources at an OhioMeansJobs center.</p>	<p>Outreach, intake, and orientation</p>	<p>N</p>
<p>A basic career service that helps an individual independently seek, locate, apply for, and obtain a job, typically on OhioMeansJobs.com. It may include, but is not limited to job finding skills, orientation to the labor market, resume preparation assistance, development of a job search plan, attending a job fair, and vocational exploration.</p>	<p>Self-directed or self-service job search assistance</p>	<p>N</p>
<p>Provision of information on occupations that currently has or is projected to have a number of positions in an industry sector or occupation.</p> <p>Provision of information on occupations or fields of work, for which individuals from one gender comprise less than 25 percent of the individuals employed in each occupation or field of work.</p>	<p>Providing information on in-demand sectors, occupations, or nontraditional employment</p>	<p>N</p>
<p>Referral of job seekers and coordination of activities to other programs, including:</p> <ul style="list-style-type: none"> • Aspire (Adult Education) • Vocational Rehabilitation • JVSG or Veteran E&T Programs • Childcare • Child support • Medical or child health assistance • Benefits under SNAP • Assistance through the earned income tax credit • TANF Program • Transportation • Educational Services • Emergency Financial Services 	<p>Providing referrals and associated coordination of activities with other programs and services</p>	<p>N</p>

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<ul style="list-style-type: none"> • Employer Services • Federal Training • Health and Medical Services/Nutrition • HUD E&T Programs • Job Corps • Legal Services • MSFW • Older Americans • Other Federal/State/Local Program • Other State/Local Training • Post-Secondary Vocational Education • Relocation Assistance • Residential Support • Registered Apprenticeship • Supportive Services • TAA • Veteran Supportive Services • WIOA Services • WIOA Training • WIOA Youth • Other Services 		
<p>Provision of statistical information relating to local, regional, and national labor market areas including, job vacancy listings, information on job skills necessary to obtain vacant jobs, and information relating to state and local in-demand occupations and the earnings, skill requirements, and opportunities for advancement in such occupations.</p>	<p>Providing workforce and labor market statistics information</p>	<p>N</p>
<p>Provision of information on eligible training providers through the Workforce Inventory of Education and Training (WIET) system.</p>	<p>Providing performance and program cost information for providers of education and training</p>	<p>N</p>

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Provision of information on how the local workforce area is performing on local performance accountability measures and any additional performance information with respect to the OhioMeansJobs delivery system in the local workforce area.	Providing local performance information	N
Provision of information on available supportive services and appropriate referrals to those service and assistance. Supportive services are services such as transportation, childcare, dependent care, housing, and needs related payments that are necessary to enable an individual to participate in activities authorized under WIOA.	Providing information relating to the availability of supportive services or assistance and referrals to such services or assistance	N
Provision of information to allow UI claimants file for their benefits, including addressing computer questions, log-in issues, and referrals to OUIO for eligibility questions and concerns.	Information on Unemployment Insurance (UI)	N
Provision of workshops, such as interviewing, job search, fiscal management, and resume writing, to all job seekers.	Group workshops	N
Customer was selected to participate in Unemployment Compensation Reemployment Service (UCRS) program	UCRS Services	N
Customer has completed UCRS Orientation.	UCRS Orientation	N

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<p>A basic career service that helps an individual seek, locate, apply for, and obtain a job, with the assistance of OhioMeansJobs center staff. It may include, but is not limited to job finding skills, orientation to the labor market, resume preparation assistance, development of a job search plan, and vocational exploration.</p>	<p>Staff-assisted job search assistance</p>	<p>P</p>
<p>Services that help people identify and secure paid employment that matches their aptitude, qualifications, experiences, and interests. These services include job matching, job referrals, and job development.</p>	<p>Placement assistance</p>	<p>P</p>
<p>Facilitated exploration of occupation and industry information and career guidance that will lead to a first, new, or better job for the job seeker.</p>	<p>Career Counseling</p>	<p>P</p>
<p>Provision of assistance using on-site using staff who are well-trained in unemployment compensation claims filing and the rights and responsibilities of claimants or assistance by phone or other technology, if the assistance is provided by trained and available staff and within a reasonable time.</p> <p>This service includes helping UI claimants access the full range of services, connecting UI claimants to reemployment services, ensuring claimants understand work search requirements, and assisting claimants with other activities that are mandated by state and federal law.</p>	<p>Providing Unemployment Insurance (UI) Information and Meaningful Assistance</p>	<p>P</p>
<p>Provision of assistance to individuals who are seeking financial aid for training and education programs not provided under WIOA.</p>	<p>Assistance in establishing eligibility for financial aid</p>	<p>P</p>
<p>A structured job search program designed to prepare individuals for a successful job search by obtaining basic job-seeking skills and individualized assistance. The program includes, at a minimum, instruction on resume writing, application preparation, interviewing skills, job lead development, development of a job search plan, and mock interviews.</p>	<p>Job Club</p>	<p>P</p>

<p>An individualized career service in which a plan is jointly developed and reviewed by the participant and staff that includes an ongoing strategy to identify employment goals, achievement objectives, and an appropriate combination of services for the participant to obtain these goals and objectives.</p>	<p>Development of an individual employment plan (IEP)</p>	<p>P</p>
<p>Activity which involves two or more participants addressing certain issues, problems, or situations that may be shared by group members.</p>	<p>Group counseling</p>	<p>P</p>
<p>One-on-one session that may go into greater detail for a participant regarding certain issues, problems, or situations.</p>	<p>Individual counseling</p>	<p>P</p>
<p>The provision of a client-centered approach in the delivery of services designed to: prepare and coordinate comprehensive employment plans, such as service strategies, for participants to ensure access to necessary workforce investment activities and supportive services, using, where feasible, computer-based technologies; and provide job, education, and career counseling, as appropriate during program participation and after job placement.</p>	<p>Career planning</p>	<p>P</p>
<p>Activities to a participant's success during their transition to employment and to provide assistance as needed for a successful transition.</p>	<p>Follow-Up</p>	<p>N/A</p>

* The employment and wages of recipients of type P services are counted in the program's performance measures. Recipients of only type N services who provide identifying information are counted as reportable individuals who accessed services, but their employment outcomes do not affect program performance measures.